

9 October 2009

IMPORTANT SAFETY RECALL - RE: U9090-O R9090-O 200 Amp Single Phase Meter Socket

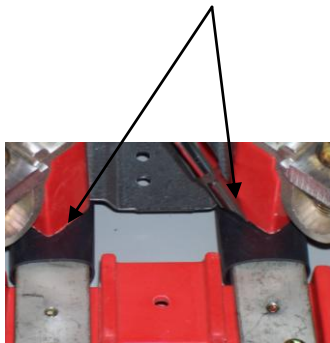
To Whom It May Concern,

Milbank has identified a potentially dangerous situation with our U9090-O and R9090-O meter sockets. The potential exists for the phase bus to be in contact with the block assembly bridge, causing a phase-to-ground short. This only affects units manufactured between May 1st, 2009 and August 31st, 2009.

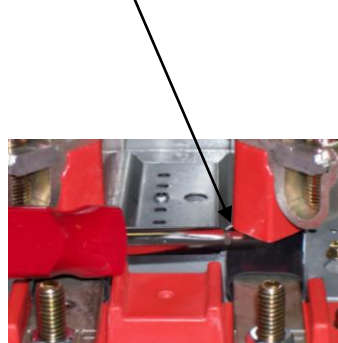
If the unit is installed, **DO NOT ENERGIZE!** Contact Milbank and we can provide instructions for having the unit returned and a new unit shipped out. If the unit is not installed, we can arrange to have the unit returned for repair or be replaced.

1. Identify all units still in stock with a May 1st, 2009 through August 31st, 2009 date code, (*see below*) inform Milbank Rep on quantity so an RMA (Return Material Authorization) can be issued.
2. If units were sold to contractors, please provide name of company, contact person, and phone or email address so they can be contacted by Milbank.
3. Milbank will contact contractors and if they have not installed, the unit(s) will be returned to Milbank on RMA.
4. If they are installed but not energized, they can be inspected for correct bridge, red block assemblies with meter clips will either be on the line bus or above it $\frac{1}{4}$ to $\frac{3}{8}$ of an inch. (*see below*)
5. If they are installed and have been energized, please provide address for inspection.

Meter Block Locations In Reference to Bus Assemblies



Incorrect Bridge
(See Red Block On Bus)



Correct Bridge
(See Red Block Above Bus)



Sincerely,



Mike Biggar
Sales Engineer
Milbank Mfg.